



ALPHA MARKETS WELCOME BONUS TERMS AND CONDITIONS

1. Eligibility

- 1.1. The Alpha Markets Welcome Bonus is exclusively available to newly verified clients.

2. Bonus Allocation

- 2.1. The Welcome Bonus is credited to clients with Standard accounts.
- 2.2. Clients receive a fixed credit of R50, which will be converted to USD if they create USD account types.

3. Communication

- 3.1. Alpha Markets (Pty) Ltd is committed to providing clear and unambiguous definitions of all terms and rules. If any condition appears unclear to a client, they can contact Alpha Markets (Pty) Ltd's client service for clarification by visiting alphamarkets.io/support/contact. The final determination rests solely with Alpha Markets (Pty) Ltd.
- 3.2. Alpha Markets (Pty) Ltd will use appropriate communication channels to contact clients if clarification is required.
- 3.3. Alpha Markets (Pty) Ltd will process all requests within standard processing times during regular business hours.

4. Withdrawal Restrictions

- 4.1. Credited funds are non-withdrawable.

5. Bonus Removal



- 5.1. The Welcome Bonus will be removed if a client's Profit and Loss (PNL) exceeds their account balance.

6. **Verification Requirement**

- 6.1. Clients are eligible for the bonus once they have provided their FICA documents and successfully passed verification, excluding verification of payment details.

7. **Withdrawal of Profits**

- 7.1. Clients can withdraw their profits only after trading a minimum of 1 full lot.

8. **Direct Marketing and Personal Information**

- 8.1. The company is committed to safeguarding the security of personal data and confidential information received from customers. It adheres to internal rules governing the use of such information, including sharing with other group companies, affiliates, and third-party service providers. See the company's privacy policy at alphamarkets.io/support/policiesregulation.
- 8.2. The company complies with the Promotion of Personal Information Act 4 of 2013 ("POPIA").

9. **Termination Clauses**

- 9.1. Alpha Markets (Pty) Ltd reserves the right to change or terminate the Welcome Bonus at any time if deemed reasonably necessary, with immediate notice to clients. This may apply to individual clients or all clients. Alpha Markets (Pty) Ltd shall not be liable for any consequences resulting from alterations, amendments, suspension, cancellation, or termination of the campaign.



9.2. Alpha Markets (Pty) Ltd promotes mutual "fair play." If a client engages in fraudulent activities, doubts arise, or manipulation of the Bonus occurs, Alpha Markets (Pty) Ltd has the right to exclude the client from receiving the Bonus without any entitlement to cash back. Already paid cash back can be cancelled by Alpha Markets (Pty) Ltd.

9.3. The company reserves the right to remove the bonus if the client has duplicate accounts, and all profits from the duplicate account shall be forfeited.

10. **Limited Liability**

10.1. Alpha Markets (Pty) Ltd cannot accept responsibility for any damage, loss, injury, or disappointment experienced by clients as a result of receiving the Bonus or accepting it.

10.2. For the purposes of this agreement, "operational companies" refers to our brokers, partners, subsidiaries of our holding company, or group companies of Alpha Markets (Pty) Ltd.

10.3. It is your responsibility to possess any required documents and permissions for accepting and receiving the Bonus.

11. **Severability Clause**

11.1. The clauses and provisions in this contract are independent. If any sentence or clause is found unenforceable or invalid, it will not affect the validity of other clauses and provisions.

11.2. If a provision of this Agreement is or becomes illegal, unenforceable, or invalid in any jurisdiction, it will not affect the enforceability or validity of any other provision in that jurisdiction or in other jurisdictions.

12. **Acknowledgement Statements**



- 12.1. By receiving the Welcome Bonus, each client agrees to the Terms and Conditions of Alpha Markets and consents to the processing of their personal data collected and used by Alpha Markets (Pty) Ltd through automated and/or non-automated means.
- 12.2. You acknowledge that the Welcome Bonus is subject to the provisions of these terms and conditions, which apply to you.
- 12.3. These terms and conditions will be interpreted and enforced in accordance with the laws of South Africa.
- 12.4. Alpha Markets (Pty) Ltd's decision on any matter concerning the Welcome Bonus arising from these terms and conditions is final and binding.